

Annual Report

for the year ended 30 June 2014



the kindest care

Karuna's Values

To serve others with kindness To cultivate wisdom and compassion To create a trusted place of refuge To imbue the joy of giving To be ethical in all activities



Karuna is an affiliate of The Foundation for the Preservation of the Mahayana Tradition www.fpmt.org

Message from the Chair

2014 was a year of significant transition for Karuna. There was uncertainty over ongoing government funding due to the changes within Queensland Health and, as a result, the Board focused on securing funding for the future.

We have been successful in securing block funding through Queensland Health for a further 12 months from 1 July, 2014 to fund Karuna's home palliative care service.

To ensure the ongoing sustainability of Karuna we will move toward a new operating model comprising three key areas:

- Palliative Nursing Care
- Spiritual Care & Counselling Services
- Self-directed and guided learning

As part of this transition, Karuna was required to align our organisational and cost structure with our new direction under the revised funding arrangements.

Unfortunately this meant that we had to reduce a number of positions at Karuna in 2014 and we are confident we can now move forward and grow the operation in the key focus areas while continuing to provide the unique care the Karuna name has become known for.

Operationally, Karuna cared for 590 individuals and families through our home care and counselling programs this past year with our nursing team caring for 60 families at any one time. Key statistics relating to our home based Palliative Nursing Care program for 2014 are:

- 58% of clients were referred by hospitals
- 12% of clients were referred by GP's and medical specialists
- 20% of clients were referred by family or friends
- The average length of care at home was 48 days
- 83% of our clients were able to die in their place of choosing

Through the state-wide Palliative Care Helpline facility we provided support to 1250 individuals for issues ranging from emotional support and guidance to advice and information on practical matters such as specialised equipment in the home, Advance Health Directives, or what palliative care services are available in their home area. Approximately 25% of our helpline callers came from community providers, support group facilitators and health professionals such as GP's, social workers, counsellors, occupational therapists and nurses.

We continue to provide additional support and information to others in the community who have experienced the anguish and uncertainty that is an integral part of experiencing life limiting illness and loss such as:

- Bereavement support for individuals, families and children;
- Spiritual preparation and support for people who are dying;
- Learning opportunities for those seeking to live more full and meaningful lives especially after having faced their own or another's death.

In 2014 further developmental work was undertaken in the area of guided and self-directed learning. Resources are being developed that are to be posted on our website and are designed to provide a first line of support for people diagnosed with a life limiting illness, their families and carers. Professional Development workshops have also been developed for those involved in caring for people who are approaching the end of their life.

We have also transitioned our support area to include more telephone-based services so that we are able to provide emotional and spiritual services to a far greater number of people than we have been able to do in the past.

Development of a new website will be a key focus for 2015, along with other IT initiatives that will improve productivity and enable us to reach more people.

Funding from Queensland Health enables us to meet some of the direct costs of providing care and the shortfall has been provided through the generous support of our donor community including direct donations, our Art & Craft and Christmas markets and the many diverse fundraising efforts of our Karuna community. On behalf of the people Karuna cares for we are deeply grateful for the community's support.

Specifically, the Board would like to acknowledge :

Our Family Support Volunteers who provide respite and support to families each week. Our team of 55 active volunteers provide an invaluable service with care and compassion and we are grateful for the unique contribution they bring to our team.

Our Patrons and Ambassadors who continue to support us within the community by raising awareness of Karuna's services. We are honoured Her Excellency, Ms Quentin Bryce is continuing as our Patron.

Our Donors who contribute over 40% of the funding required to provide our unique services to the community. Your contributions are vital and we thank you for your kindness and support.

Our Volunteers who support Karuna by donating their time and their expertise on a daily basis. The Board acknowledges the importance and value of the contributions made by so many supporters and volunteers from across a wide spectrum of our community.

In summary 2014 has been a year of great change and transition and we look forward with optimism and excitement for a year of consolidation and growth in 2015. On behalf of Karuna, I would like to express my heartfelt thanks to all who have supported our work over the past year.

Catherine Mickel Chairman



AUDIT & ASSURANCE

AUDITORS INDEPENDENCE DECLARATION UNDER SECTION 307C OF THE CORPORATIONS ACT 2001

TO THE DIRECTORS OF THE KARUNA HOSPICE SERVICE LIMITED

As auditor for the audit of The Karuna Hospice Service Limited for the year ended 30 June 2014, I declare that, to the best of my knowledge and belief, there have been:

i. no contraventions of the independence requirements of the Corporations Act in relation to the audit; and

ii. no contraventions of any applicable code of professional conduct in relation to the audit.

C TP

Jason Croston, CA Registered Company Auditor Brisbane SRJ

24 September 2014

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SRJ Audit

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ABN BO 150 080 569

Directors' Report 30 June 2014

Auditor's independence declaration

The lead auditor's independence declaration in accordance with section 307C of the *Corporations Act 2001*, for the year ended 30 June 2014 has been received and can be found on page 4 of the financial report.

Signed in accordance with a resolution of the Board of Directors:

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Catherine Mickel

Dated

24/09/14

Statement of Profit or Loss and Other Comprehensive Income For the Year Ended 30 June 2014

		2014	2013
	Note	\$	\$
Revenue	2	2,352,374	2,516,825
Other income	2	247,687	102,489
Changes in inventories		(20,310)	(52,004)
Employee benefits expense		(2,192,352)	(2,089,905)
Depreciation and amortisation expense		(56,739)	(48,960)
Other expenses		(406,136)	(423,877)
Profit for the year	=	(75,476)	4,568
Total comprehensive income for the			
year		(75,476)	4,568

Statement of Financial Position 30 June 2014

ASSETS		
CURRENT ASSETS Cash and cash equivalents 3	1,591,987	1 746 260
Trade and other receivables 4	6,286	1,746,369 4,369
Inventories 5	14,776	26,351
Current tax receivable	2,059	-
Other assets 8	23,255	32,330
TOTAL CURRENT ASSETS	1,638,363	1,809,419
NON-CURRENT ASSETS	1,000,000	1,003,413
Financial assets 6	38,335	36,713
Property, plant and equipment 7	292,368	343,397
TOTAL NON-CURRENT ASSETS	330,703	380,110
TOTAL ASSETS	1,969,066	2,189,529
= LIABILITIES CURRENT LIABILITIES		
Trade and other payables 9	143,836	127,889
Current tax liabilities	-	25,217
Employee benefits 10	132,352	134,942
Other financial liabilities	29,671	158,614
TOTAL CURRENT LIABILITIES	305,859	446,662
NON-CURRENT LIABILITIES		
Employee benefits 10 _	28,775	32,960
TOTAL NON-CURRENT LIABILITIES	28,775	32,960
TOTAL LIABILITIES	334,634	479,622
NET ASSETS	1,634,432	1,709,907
=		
EQUITY		
Retained earnings	1,634,432	1,709,907
TOTAL EQUITY	1,634,432	1,709,907

Statement of Changes in Equity For the Year Ended 30 June 2014

2014

	Retained Earnings \$	Total \$	
Balance at 1 July 2013 Loss for the year	1,709,907 (75,475)	1,709,907 (75,475)	
Balance at 30 June 2014	1,634,432	1,634,432	
Balance at 1 July 2012 Profit for the year	1,705,340 4,567	1,705,340 4,567	
Balance at 30 June 2013	1,709,907	1,709,907	

Statement of Cash Flows

For the Year Ended 30 June 2014

		2014	2013
	Note	\$	\$
CASH FLOWS FROM OPERATING ACTIVITIES:			
Receipts from customers		2,395,204	2,609,099
Payments to suppliers and employees		(2,623,265)	(2,526,546)
Interest received		81,950	69,729
Net cash provided by (used in) operating activities	-		
operating activities	12 _	(146,111)	152,282
CASH FLOWS FROM INVESTING ACTIVITIES:			
Reinvestment of distribution received		(2,560)	(2,560)
Purchase of property, plant and equipment		(5,711)	(101,511)
Net cash used by investing activities	_	(8,271)	(104,071)
	_	(0,211)	(104,071)
Net increase (decrease) in cash and cash equivalents held		(454,000)	10.011
Cash and cash equivalents at		(154,382)	48,211
beginning of year		1,746,369	1,698,158
Cash and cash equivalents at end of	-		and the second s
financial year	3 _	1,591,987	1,746,369



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